

Welcome!

Kindermusik is so much more than just a music class and we want you to get the most from your experience with us. Please take the time to read this important letter.



To see the date and time of your first class, login to your [account](#), where you will also be able to...

- View and print your transactions
- Update your contact & billing information
- Register for other classes
- And much more!

Anytime you wish to login to your account, you can quickly do so from our [website](#). You'll find a link at the top right and also in the QuickLinks menu at the bottom centre of our home screen.

What to expect in class

New music, new activities every 4 weeks. Click [here](#) to read a description of all the fun themes we'll experience in class and at home.



Easing the transition. You'll watch your preschooler learn to be self-sufficient in a group of friends knowing that you're close, and nearby. By providing both: the first 30-35 minutes of class for the educator and the children--check out our viewing window for a fly-on-the-wall perspective--and the last 10-15 minutes reserved for Family Sharing Time - your preschooler gets a balance of time with you, and time to interact independently with his peers.

Saying goodbye. Your child's teacher will give you a cue when it's time for class to begin. Give your child a quick hug and exit the room. In our experience, even if a child cries as a parent leaves, the tears quickly disappear as we begin our lesson. Exiting quickly gives your educator the opportunity to begin activities to refocus the children's attention and maximize learning. That said, separation anxiety is pretty common at this age. If your child seems to be having a harder time with it, talk with his teacher about the best way to help him progress through this normal phase of development.

The reassurance of routines. Each week, in every class, we'll follow the same routine of arrival, dismissing parents, singing hello, class time, reuniting with parents, sharing time, and singing goodbye. This will allow your child to anticipate the next activity and feel reassured and confident as he/she separates from you for the class.

Educational and physical. At this age, your preschooler is more interested in learning from his friends and enjoying the bigger, gross motor abilities like skipping and hopping. And with frequent musical play each week, he'll even hone in on those finer, precise motor skills waiting to be worked in his fingers.

Talk, talk, talk. Each class is built on the development of a story, so you'll see, I mean... hear, a lot of talking from preschoolers as they search for the word to say what they mean and try to keep up with their busy minds, emerging wants, needs, likes, and dislikes.

Be there to share. During the final 10-15 minutes of class, it is VERY important that all parents/caregivers are waiting outside the classroom door. For your child's sake, please return on time. When we are ready, the children will invite you

in to experience and review class activities that they are excited to share. This time together helps keep you informed and able to make these activities a part of your home environment.

One of the best parts of your enrollment...



Your Kindermusik@Home Digital Materials are carefully designed to help you take all the fun, play, and learning from class to home... and back again!

Directions for families new to digital materials:

Registering for Kindermusik@Home is easy, it takes less than a minute, *and* provides access to your materials on computers, mobile devices, and tablets.

1. When you receive the email from Kindermusik, click on the link to my.kindermusik.com.
2. Select "New User."
3. Enter name and email address, using the same email address as on the email received from Kindermusik.
4. Set a password and security questions.
5. Click on "Create Account" then "Log in!"
6. Enjoy! *Kindermusik@Home* is easy for you. Good for your child. Fun for all!

See these steps in action here: [How-to Register video](#)

If you're already registered at my.kindermusik.com, your new unit will automatically appear under @Home.

If ever you would like us to help you with anything, just bring your device with you to class.

KINDERMUSIK@HOME TRICKS & TIPS

1. **ADD KINDERMUSIK@HOME TO YOUR HOME SCREEN.** That way, you don't have to log in in every time you want to play with your digital materials, read a story, or listen to your music on the audio player. Here's how...

Go to my.kindermusik.com on your internet browser (no http:// prefix), then...

- **BLACKBERRY:** Tap the little heart with the plus sign on it.
- **ANDROID:** Tap the menu button on the bottom left of the phone (not the screen). Select "Add Shortcut to Home Screen".
- **APPLE:** Tap  then select "Add to Home Screen"

2. **LISTEN TO YOUR MUSIC, ANYTIME, ANYWHERE!** Log in to Kindermusik@Home or just tap the icon (if you've added it to your home screen as above), select the unit you want, and tap **AUDIO PLAYER**. Your music will automatically stream to your device! No need to burn CDs... Hooray!!

Important Stuff...

Parent/caregiver Involvement:

Always sing and participate enthusiastically in class. Use your teacher as your model and choose a way to do the activities with your child that matches his/her developmental level and personality. Our motto is FOLLOW THE CHILD!

What if my child is sick?

If you, or your child, have a fever, please wait until he/she is fever-free for 24 hours before returning to class. If your child has suffered a stomach bug or has thrown up within the last 24 hours please keep them at home. If your child has a severe cough, thick nasal discharge, rash or conjunctivitis please let them rest at home.

Yes, we have unlimited classes! Rest assured you can make up a missed class anytime by taking advantage of our unlimited classes policy. Feel free to join us in any age-appropriate class as availability allows. No need to book ahead, or call us. Just take a look at our [schedule online](#) at the classes that are running for your child's age group and drop in! (Be sure to look at the classes on page 2 as well, as they may not appear in order by age group.)

Communication: Communications and information will be distributed by email, in class, or will be available for pick up at the studio. Class-related questions or messages for your child's teacher will be forwarded from the main office. Contact us at 519-622-5702 or email: info@kindermusikcambridge.com

Where to find us:

Cambridge Studio (and main office): [180 Sheldon Dr, Unit #2B, Cambridge](#)

Please note that due to road construction, from August to November access to/from the studio is from Sheldon Drive West (Hespeler Road) only. You will not be able to access it from Franklin Blvd. We apologize for any inconvenience caused.

Payment policies: Payments are processed monthly, September to June, for as long as you are enrolled. Monthly payments may be made by one of the following methods.

1. Preauthorized VISA or MasterCard; OR
2. Bring to your first class post-dated cheques in the amount of \$65 + HST = \$73.45 each, and dated the 5th of each month, from the current month to June.

Please ensure that your account info is complete and your payment method is selected by visiting "[My Account](#)" now. Any payments for registrations received after the 5th of the month will be processed at the time of registration.

Withdrawal Policy: If enrollment must be cancelled, any fees paid are non-refundable and the [Withdrawal Request Form](#) must be received by the office prior to the 1st day of your last month in order for your request to be processed. You will be contacted via email by our administrator to confirm this change. Note that it does not take effect until you have received confirmation from the administrator. The materials are yours to keep and enjoy.

For any classes you are unable to attend, there is no cash value and they cannot be transferred to the enrollment of a sibling. You may, however, make them up prior to the end of your enrollment and you have until the end of your last month to do so. *Should you decide to withdraw for a period of time, your space*

cannot be held. In this case, you are better to keep your space and take advantage of our new unlimited classes offer to make up the classes you will be missing.

SAFE & RESPECTFUL: These two principles are of utmost importance to us and the families in our care. We have the right to terminate any enrollment where an individual is consistently unable to uphold them.

Helpful Reminders:

- Download and print our [Calendar of Important Dates](#). It is also always available for quick reference in the Quicklinks section at the bottom of our homepage.
- New baby in the family? Did you know that babies under 4 months are tuition-free for their first 2 months of Cuddle&Bounce? You pay only the cost of Home Materials (\$20 + HST). Please call the office to book your space and read this article that explains [why it's never too early to get your baby enrolled in a music class](#).
- Visit the [Benefits of Kindermusik](#) page for information on how Kindermusik helps your child learn, grow, and develop.



**Stay informed about news and special offers,
snow day announcements, and more!**